FOR IMMEDIATE RELEASE

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NEW WALK-IN EZ PERMIT HOURS TO BEGIN MAY 5 AT THE COUNTY BUILDING COUNTER

May 2, 2025 – Santa Cruz, CA — In response to community feedback, the County of Santa Cruz Department of Community Development & Infrastructure (CDI) is launching new EZ Permit walk-in hours at the Building Counter located on the 4th floor of 701 Ocean Street, starting Monday, May 5.

Walk-in appointments will be offered on a first-come, first-served basis Monday through Thursday from 8:00 AM to 9:00 AM. Spots are limited. Visitors will also receive a brief feedback survey offering an opportunity to share their experience and help improve services moving forward.

"Contractors and the public often come in knowing what they need and ready to go," said CDI Director Matt Machado. "By offering walk-in availability, we're making it easier for people to get in, get what they need, and get back to work."

Walk-in appointments are for EZ Permits only; the public can determine whether their project is eligible for an EZ Permit online at bit.ly/ez-permit

In addition to walk-in appointments, beginning Wednesday, May 7, the Building section will host a weekly opportunity to address building inspection related questions with a Senior Building Inspector on Wednesdays from 9:00 AM to 10:00 AM.

ABOUT THE DEPARTMENT OF COMMUNITY DEVELOPMENT & INFRASTRUCTURE

The County of Santa Cruz Department of Community Development & Infrastructure serves all unincorporated areas in the county. The department's mission is to improve customer service, streamline projects, and to align public infrastructure and private development to further County goals in attainable housing, reliable transportation and a sustainable environment. For more information, visit cdi.santacruzcountyca.gov or follow CDI on Facebook, Instagram, X and Nextdoor.